

Welcome to Aetna Student Health



Welcome to Aetna Navigator®

First time users must register.

User name

Password

Remember user name

Secure Log In

[Forgot user name?](#) | [Forgot password?](#) | [Log in tips](#)

First-time users

Please sign up for an account. You will create a user name and password.

Register

Aetna Navigator® New User Registration

STEP 1 of 3

STEP 2 of 3

STEP 3 of 3

Personal Information

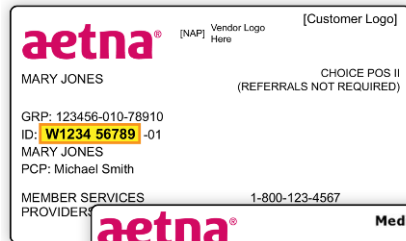
*marked fields are required

Sign up using my

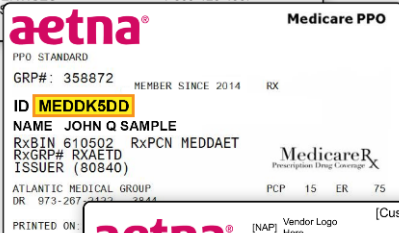
Member ID Social Security number

Member ID*

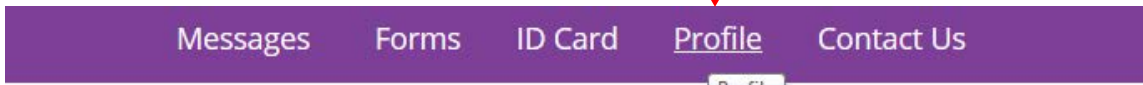
Find your Member ID on your ID card, Welcome Letter, or any EOB you received from us.



Please enter your member ID number as seen of your Aetna Member ID Card.



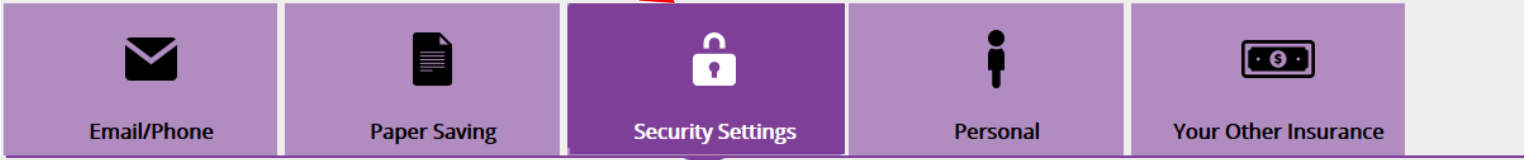
To add or change your social security number (SSN) please select **Profile** at the top of the homepage.



Then select **Security Settings** and add or update your social security number.



My Profile



Change Security Settings

You can change your password anytime, and update your security question. It's always important to have a strong password and a security question that only you can answer.

[Change password >>](#)

[Change security question >>](#)

Social Security Number

[Add or update Social Security number](#)

You may have received a letter from us asking you to update your Social Security number. The update is required for the 1095-B form sent to you and the IRS.

Please be sure to hit **Save**, and then select **Messages** to view your 1095B Tax Form.



aetna[®]

Under **Letters & Communications** you should be able to print your 1095B Tax Form immediately. If not available, please check back in 24 hours.

