

Please visit this link to search for your providers or call toll free **877-657-5030**.

<https://hcpdirectory.cigna.com/web/public/consumer/directory/search>

How do I see if my pharmacy is in the network?

Click on this link: <https://wellfleetrx.com/students/pharmacy-network/> and select **BIN 003858: Wellfleet Rx/ESI listing**.

☐ Am I still covered under the Plan during breaks and vacations?

Yes, your plan is effective from **August 15, 2021** through **August 14, 2022**.

☐ What if I am living off-campus, traveling, or studying outside the United States?

Your Plan provides access to a worldwide coverage and a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other services when you are traveling.

For general inquiries regarding the travel access assistance services coverage, please call **Wellfleet** at **(877) 657-5030, TTY 711**.

If you are traveling and need assistance in North America, call the **Assistance Center** toll-free at: **(877) 305-1966** or if you are in a foreign country, call collect at: **(715) 295-9311**.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, go immediately to the nearest physician or hospital without delay and then contact the 24- hour Assistance Center.

23. Do I need a referral from Maine Maritime Academy's Student Health or Counseling Services to see an off-campus healthcare provider?

No, you don't need a referral. Still, if it is not an emergency, you may decide to seek care or advice first from MMA's Health and Counseling Services. Staff can connect you with valuable on-campus services or to providers in local care delivery system off campus. For more information, visit MMA's Health and Counseling Services webpage at: <https://mainemaritime.edu/student-life/health-and-counseling-services/>

I expect to graduate this year. Does my Student Health Insurance Plan cover me after I graduate?

Yes, you will be covered under your Plan until the end of the policy period for which you are enrolled and have paid your premium. If you enrolled effective **August 15, 2021** and paid for annual coverage and you graduate in the spring, you will be covered until the end of the policy year, which is **August 14, 2022**.

☐ How do I get an ID card for my Student Health Insurance Plan?

You can log into your online account at

<https://www.studentinsurance.com/MyAccount/Account/Index/1508>

If you haven't before, you must Create an Account, before you can log in.

Once you are logged in, under the tab labeled **Student Options**, see the title **Account Options**. Then you can either chose to **“Print ID card”**, **“Email ID card”** or request a hard copy card to be mailed to you under **“Request Replacement ID card”**. Another good way to have your ID card readily available is to save it to your Smartphone or in your Apple Wallet. To do this, select the **“Email ID card”** option, then save the card to your device.

26. What if I need more information about my Student Health Insurance Plan?

You can go to <https://www.studentinsurance.com/Client/1508> or <https://www.crossagency.com/health/mma/2022-2023/>

27. Are there any changes to the Plan for the 2022-2023 Policy Year?

No, there are no benefit changes for the 22-23 plan year:

28. How much does the Plan cost?

The premium for the Annual Term 8/15/22 through 8/14/23 is \$1,887

The premium for the Spring Term 1/1/23 through 8/14/23 is \$1,169

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC
 PO Box 15369
 Springfield, Massachusetts 01115-5369
 (877) 657-5030, TTY 711
www.wellfleetstudent.com

Cross Benefit Solutions

150 Mill Street, Suite 4
 Lewiston, ME 04240
 800-537-6444
<https://www.crossagency.com/health/mma/2022-2023/>



Plan Administration

Enrollment, Eligibility, & Waivers

Wellfleet Group, LLC
 PO Box 15369
 Springfield, Massachusetts 01115-5369
 (877) 657-5030, TTY 711
www.wellfleetstudent.com

Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369
 Springfield, Massachusetts 01115-5369
 (877) 657-5030, TTY 711
www.wellfleetstudent.com
 Monday–Thursday, 8:30 a.m. to 7:00 p.m.
 Eastern Time
 Friday, 8:30 a.m. to 5:00 p.m.
 Eastern Time

Claims

Cigna PPO
 PO Box 188061
 Chattanooga, Tennessee 37422-8061
 Electronic Payor ID: 62308



PPO Network



Cigna
www.mycigna.com



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Member Pharmacy Help

(877) 640-7940



For further information about your plan please use the QR code below.

